
MetroConnect

2022

ANNUAL REPORT



socket
Nashville's Sustainability Outlet



YOU SERVE METRO. WE SERVE YOU.

socket.nashville.gov

ENGAGING METRO EMPLOYEES

The Metro Nashville Departments of General Services and Human Resources partner to offer MetroConnect. The program features tours of innovative and sustainable city projects led by and for Metro employees. Tours are free, during the workday, and open to full-time General Government employees. Since 2021, tours have been offered both virtually and in-person.



For more information on Metro's sustainability initiatives, visit socket.nashville.gov or contact Jennifer Westerholm at 615-862-5043.



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ENGAGING METRO EMPLOYEES

16 tours

238 participants

**278 hours
professional development**

In its fifth year citywide, MetroConnect offered both online, virtual tours as well as in-person experiences.

This year's tours featured a variety of departments and city functions, highlighting innovative and sustainable projects. From walking through Nashville's new soccer stadium to kayaking the Cumberland River, MetroConnect presented employees with a great variety of opportunities to learn about their city.



2022 TOUR SITES



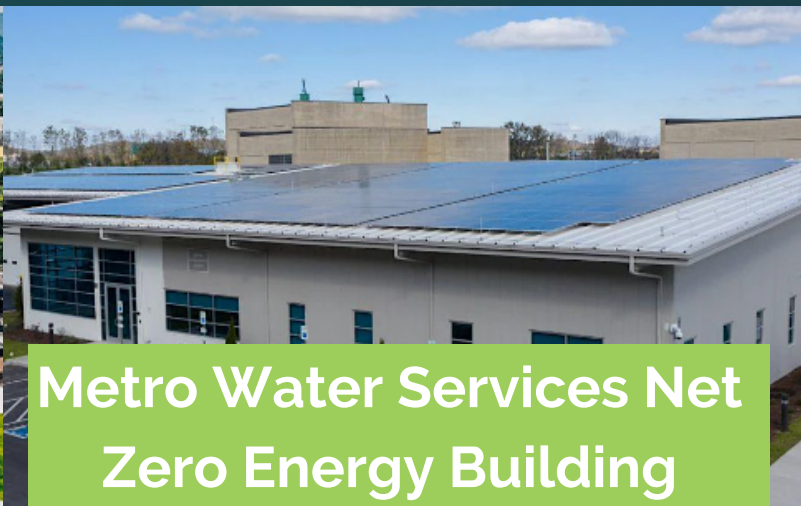
Fort Negley Park



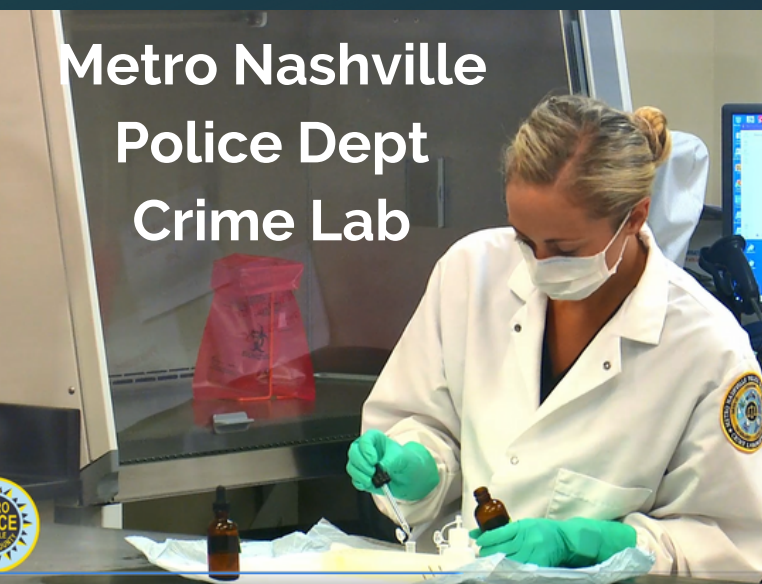
Office of Veterans Services



GEODIS Park
Soccer Stadium



Metro Water Services Net
Zero Energy Building



Metro Nashville
Police Dept
Crime Lab



Kayak the
Cumberland River

ATTENDEES

183

**In-Person
Attendees**

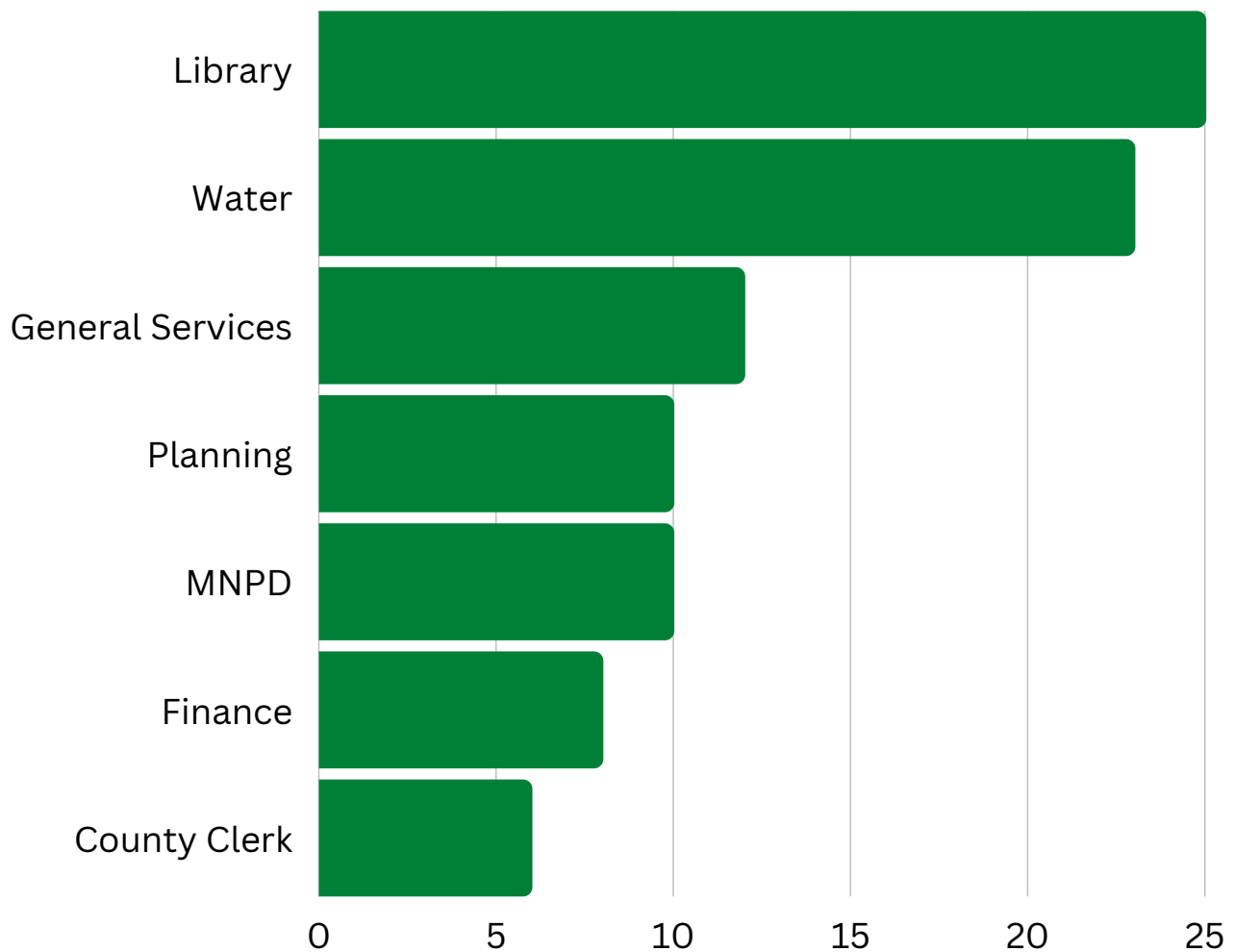
55

**Virtual
Attendees**

36

**Metro
Departments
Represented**

Departments with Most Attendees



ATTENDEE FEEDBACK

n=120

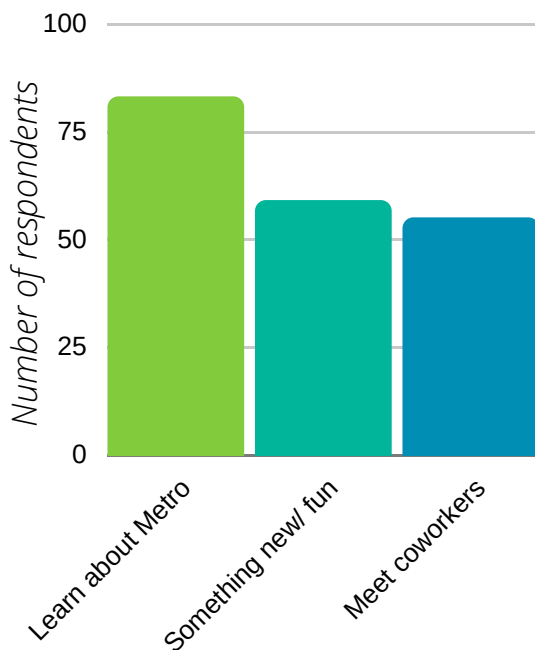
4.8/5 avg rating



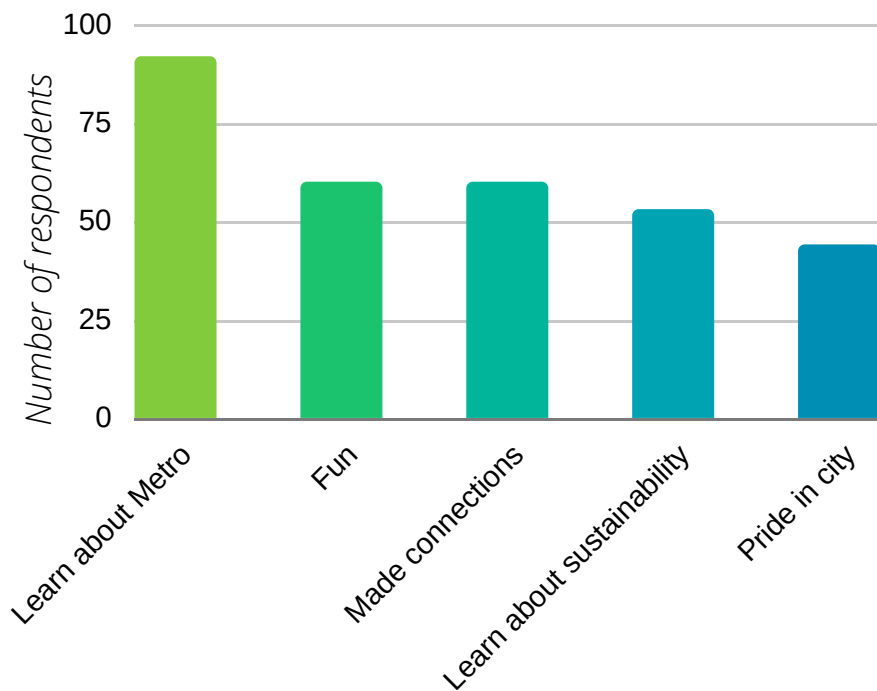
100%

want to attend
another tour

Why did you participate?



What did you gain from participating?



"It makes me proud of our Metro employees. The tour guides were so welcoming, friendly and shared so much knowledge!"



"It took me out of my comfort zone to do something that I would probably never have done, if it wasn't from this tour opportunity."

"It allowed me the opportunity to experience other projects/areas of Nashville and made me feel valued as an employee."

TOUR GUIDE FEEDBACK

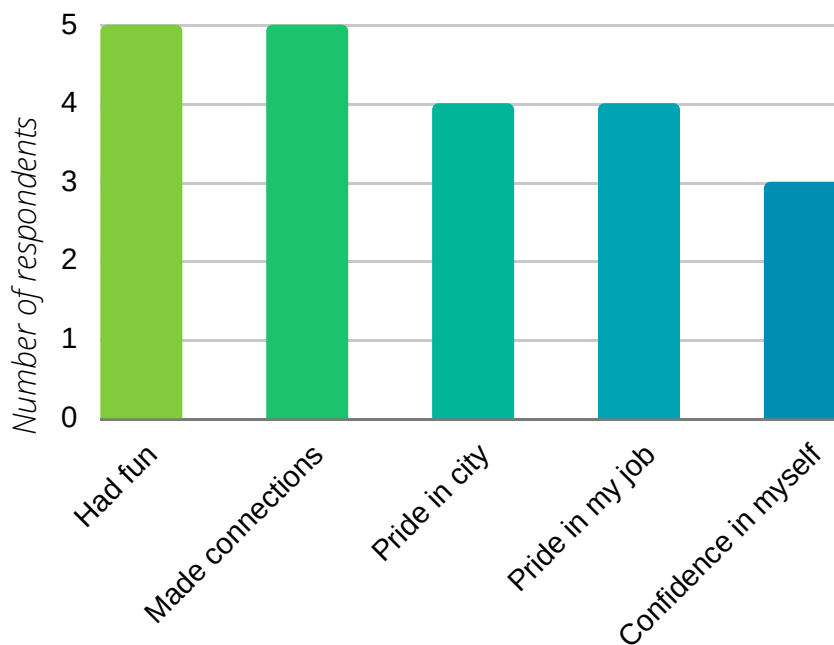
4.8 star avg rating



100%

want to lead
another tour

What did you gain from
participating?



"It was a great honor sharing our corner of Metro and such a foundational component of Nashville's story with other employees."

"I enjoyed getting to share the services we provide with other Metro employees. It makes me proud of the work that we do everyday."

PROGRAM RECOMMENDATIONS

MetroConnect participants & management recommend these improvements:

- Increase number of participants
 - Reduce attrition and no shows
 - Ensure employees are able to participate on work time
 - Ensure departmental leadership communicates support for program
 - Allot additional time for tours to prevent rushing and allow more networking among employees
 - Continue to offer limited virtual tours
 - Offer additional active, outdoor experiences
 - Pilot tours for whole departments/ divisions
 - Improve program visibility via additional outreach
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THANK YOU FOR HELPING MAKE METROCONNECT 2022 A SUCCESS



Metro HR and General Services appreciate the participation of all tour guides and attendees that made the tours exciting and informative. We hope to see you again next year!

For more information about MetroConnect, contact jennifer.westerholm@nashville.gov or 615-862-5043